

Help

Prompt assistance for optimum system availability: We guarantee that our service team will get back to you within 1 hour of you contacting us.



60% of all problems can be solved over the telephone hotline. However, if a service call-out is necessary, either our mobile service team will be available to you or we will refer you to our contractual partners who operate worldwide.

Contact for EUROPE

LAHNTECHNIK GERMANY

Service hotline: +49 (0)2604 955 5111

E-mail: service@lahntechnik.de

Contact for USA

Technical Hot and Cold (authorised service partner)

38568 Webb Drive

Westland, MI 48185

24/7 hotline: +1 (734) 326 3900

Contact: Joshua Freeman

E-mail: Joshua@technicalhotandcold.com

Contacts for China

Lahntechnik Service Stützpunkt Guangzhou

Jie Song, Guangzhou 511442

Hotline: +86 (0)20 28679525

E-mail: 7807song@163.com

Shenzhen Kong's Dragon Star Technologies LTD. (authorised service partner)

RC-Shenzhen 517033

24/7 hotline: +86 (0)755 839 864 76

E-mail: info@skdstar.com